

IF YOU HAVE MORE THAN ONE PROVIDER

If you get treatment from more than one doctor, you should tell each doctor about the other doctor(s). Do not abuse your Medi-Cal benefits. It is a crime to get drugs through false statements or allow others to use your BIC.

IF YOU HAVE PRIVATE HEALTH INSURANCE

As a Medi-Cal beneficiary, you must report any private health insurance you have to the Social Security Administration. **Having private health insurance does not prevent you from being eligible for Medi-Cal; however, if you do not report it, your Medi-Cal benefits can be stopped.** State and federal law requires Medi-Cal to bill your private health insurance before billing the Medi-Cal program.

If your private health insurance is through a Prepaid Health Plan or Health Maintenance Organization (PHP/HMO), you must go to your health plan to receive health care services. Medi-Cal may not pay for services available through a PHP/HMO plan if you choose to seek treatment elsewhere.

Additionally, the Health Insurance Premium Payment (HIPP) and Employer Group Health Plan (EGHP) programs may pay your health insurance premiums for you **if it is cost effective**. If you have high monthly health care costs and presently have health insurance or have health insurance available to you, you may qualify for one of the two programs.

Questions about Medi-Cal and private health insurance or eligibility requirements for the HIPP/EGHP programs can be answered between 8:00 a.m. and 5:00 p.m., Monday through Friday, by calling the Department of Health Care Services' toll-free phone line at 1-800-952-5294.

INFORMATION YOU MUST REPORT

You must report any changes in your income, resources, or living arrangements to the Social Security Administration.

You must report when you get Medi-Cal services because of an accident or injury caused by someone else. Report all accidents or injury to:

Department of Health Care Services
Personal Injury Unit
P.O. Box 997425, MS 4720
Sacramento, CA 95899-7425

If you receive any direct payments from insurance for services paid by Medi-Cal, send them to:

Department of Health Care Services
Healthy Insurance Section
P.O. Box 997423, MS 4719
Sacramento, CA 95899-7424

You may also call (916) 650-0490 or fax information to (916) 650-6581.

MEDICARE

If you do not already get Social Security benefits, you must apply for Medicare benefits at the local Social Security Administration office if you are 64 years and 9 months of age or older.